

Notice: Update on Plug and Transact Token

With reference to the Notice on the Nedbank Home page Please follow the steps below for Windows version update

Step 1



Insert the token into the USB port and wait a few seconds until the blue light on the token comes on.

If autorun is enabled, the secure browser will open.

Step 2

If the secure browser does not automatically open, your autorun is disabled. Please enable it as follows:

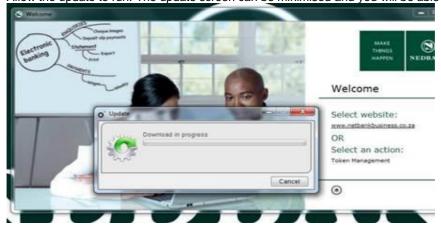
Windows computer

Click on 'Start' > 'Computer' > 'D/E drive' > 'Nedbank secure browser'



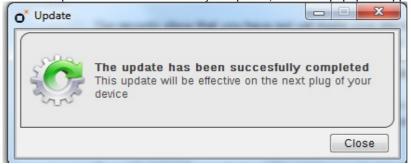
Step 3

Allow the update to run. The update screen can be minimised and you will be able to log on and transact as normal.



Step 4

Once the update has been successfully completed, the below popup will appear:



For any concerns or questions regarding the update kindly contact the relevant helpdesk for further information.

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